

DesignOps Operating System Canvas v2b

AI Rails Draft

Use the AI rails inside each block: Left rail = changes to design practice. Bottom rail = changes to Ops/system.

Designed for

Designed by

Date

Version

Purpose and Scope AI Design - Why does DesignOps exist right now (the problem it solves)? - In scope / out of scope (be explicit). - Level: team / org / enterprise (circle one). - What must be true in 12 months for this to be a win? AI Ops		Customers and Partners AI Design - Primary customers (Design, Research, Content, Product, Engineering). - Top 3 pains we commit to reducing. - Critical partners (IT, Security, Legal, HR, Finance, EngOps, Data). - Engagement model: how we request, decide, and deliver together. AI Ops		Outcomes and Measures AI Design - 2-4 outcomes (speed, quality, consistency, satisfaction, risk reduction). - Leading indicators (cycle time, adoption, defects, accessibility issues). - Operational health (capacity, throughput, WIP, team health). - Review cadence: how often we look at the data and adjust. AI Ops			
Services and Platforms AI Design - Service catalog: services, customers, owner, tier/SLAs. - Platforms: design system, templates, research repo, knowledge base. - Adoption + change mgmt: pilot, rollout, deprecate. - What we stop doing when demand spikes. AI Ops		Demand and Prioritization AI Design - Intake channels (what's allowed) and request types. - Prioritization method + who decides (incl. escalation path). - Capacity model: run / improve / innovate (% split). - Backlog visibility: how stakeholders see status + tradeoffs. AI Ops		Ways of Working and Enablement AI Design - Standard workflows + rituals (planning, crits, reviews, retros). - Quality system: design QA, accessibility, content standards, UX metrics. - Onboarding + enablement (training, communities, playbooks). - Coordination norms: async-first, decision records, handoffs. AI Ops		Operating Model and Governance AI Design - Org model: centralized / federated / embedded / hybrid (why). - Decision rights: who decides what, where (and exceptions). - Governance: councils, RFCs, versioning, standards. - Interfaces with Product, Engineering, Data, and Business Ops. AI Ops	
Tooling and Data AI Design - Blessed tool stack + what's optional (and why). - Integrations + system-of-record decisions. - Operational data: what we track, where it lives, who can access. AI Ops		Risk, Compliance, and Safety AI Design - Privacy + security requirements (incl. data classification). - Accessibility, inclusion, and audit readiness. - Vendor risk, IP/copyright, regional constraints. - Escalation path for incidents + high-risk decisions. AI Ops		Roadmap and Maturity AI Design - Now / Next / Later: top initiatives + dependencies. - Experiment plan: what we will test, measure, and stop. - Maturity: current state + next level-up (repeatable -> scalable). - Change rollout and communications plan. AI Ops			

Facilitation tip: First fill the main area in each block. Then add 1-3 notes to each AI rail (AI Design, AI Ops) for the blocks that matter most.